

Payer Name	Links to Information - Updated 4.24.2020
Government Payers	
CMS	https://www.cms.gov/about-cms/emergency-preparedness-response-operations/current-emergencies/coronavirus-waivers
	https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page
	https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet
	https://edit.cms.gov/files/document/medicare-telehealth-frequently-asked-questions-faqs-31720.pdf
SC DHHS	https://msp.scdhhs.gov/covid19/
	https://msp.scdhhs.gov/covid19/faq-resources
RHP Payers	
Absolute Total Care	https://www.absolutetotalcare.com/providers/coronavirus-information.html
	https://www.absolutetotalcare.com/newsroom/ATC-steps-protect-members-covid19.html
Aetna/Aetna Medicare	https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html
	https://www.aetna.com/health-care-professionals/provider-education-manuals/covid19-letter.html
America's 1st Choice	https://www.americas1stchoice.com/dlsecure/?_id=69023724
Blue Choice	https://www.bluechoicesc.com/providers/current-news
	https://www.bluechoicesc.com/faqs-covid-19
	https://www.bluechoicesc.com/temporary-expansion-reimbursement-telehealth-services
Bright Health	https://brighthouseplan.com/provider/resources/sc-sehp
	https://cdn1.brighthouseplan.com/provider-resources/covid-claims-codes.pdf
	https://cdn1.brighthouseplan.com/provider-resources/um-pa-temp-changes.pdf
Cigna	https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwcCOVID-19.html
	Dedicated COVID-19 toll-free administrative line (1.855.287.8400) Supports patients, providers, and administrators with administrative, benefit, or claim related questions.
Cigna Medicare	https://medicareproviders.cigna.com/static/medicareproviders-cigna-com/docs/coronavirus-billing-guidelines-faq.pdf
	https://medicareproviders.cigna.com/static/medicareproviders-cigna-com/docs/covid-19-360-telehealth-assessment.pdf
Humana	https://www.humana.com/provider/coronavirus
MedCost	https://www.medcost.com/coronavirus-covid-19
	http://ok.medcost.com/m/1/49067034/02-b20073-a2a07479ce164f948e6af6f117e32e5b/5/342/e86e57af-76e0-45d1-a5e0-82f5d4e501a7
Molina Healthcare	https://www.molinahealthcare.com/providers/sc/medicaid/PDF/COVID-19-PROVIDER-NOTIFICATION-3_20_2020%20508-Compliant.pdf
Select Health	http://www.selecthealthofsc.com/provider/covid-19.aspx
VIP Care Plus	http://www.firstchoicevipcareplus.com/provider/covid-19.aspx
WellCare	https://www.wellcare.com/en/South-Carolina/COVID-19/Medicaid-Provider
	https://www.wellcare.com/en/South-Carolina/COVID-19/Medicare-Provider

Non-RHP Payers	
BCBS	https://web.southcarolinablues.com/providers/providernews/providernewsarchives/2020providernews.aspx
	https://www.southcarolinablues.com/web/public/brands/sc/members/covid-19/
Healthy Blue	https://provider.healthybluesc.com/south-carolina-provider/covid-19-updates
	https://provider.healthybluesc.com/docs/gpp/SCHB_CAID_PU_COVID19VirusTalkingPoints.pdf
UHC	https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html
	https://www.uhcprovider.com/en/resource-library/news/provider-telehealth-faqs.html
Other Links	
SC DOI	https://doi.sc.gov/948/COVID-19
NC DOI	https://files.nc.gov/ncdma/covid-19/NCPayers-Telehealth-Policies-COVID19-2020.pdf
AHIP Summary	https://www.ahip.org/health-insurance-providers-respond-to-coronavirus-covid-19/